# **RESOLVING CONFLICTS** WITH SCHOOLS



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Below are types of conflict resolution tactics escalating in amount of time and cost.

### Informal Appeal

Work directly with the school and discuss your concerns with the educational team.

# Alternative Dispute Resolution (ADR)

Request a confidential meeting between parents, the school, and an impartial third person, called a mediator to resolve concerns about the child.

### Impartial Due Process Hearing

If parents cannot resolve their complaint during the resolution meeting, a trained hearing officer will hear evidence from parents and the school and issue a hearing decision.

## **Office for Civil Rights Complaint**

Parents may file a complaint with the U.S. Department of Education Office for Civil Rights if their child's school violated Section 504. Unlike an impartial hearing, the Office for Civil Rights addresses specific issues about the child's Section 504.

#### Lawsuit

If children with special health care needs experience discrimination because of their condition or disability, parents may file a lawsuit.

Visit <u>https://puentesenlinea.com</u> here to learn more about legal protections for children with special health care needs under IDEA and Section 504. Puentes materials provide general information, which is not intended to constitute legal advice or substitute for obtaining legal advice from your own counsel. Laws vary by state and are subject to change. If you need answers to specific legal questions, please seek professional legal assistance.